

REMARKS

Claims 1-17 are pending and rejected. No claims have been amended. No new matter has been added.

Claim Rejections

In the Action, claims 1-3, 5-11, and 13-16 were rejected under 35 USC §103(a) as unpatentable over Petry (US 6,941,348) in view of Gupta (US 7,093,025), claims 4 and 12 were rejected under 35 USC §103(a) as unpatentable over Petry in view of Gupta and Savchuk (US 2005-0055399), and claim 17 was rejected under 35 USC §103(a) as unpatentable over Petry in view of Gupta and Allaire (“ColdFusion, Web Application Server”, pgs. 1-28, 1995-1999.).

In response, Applicant asserts that the these references fail to disclose or even suggest each and every limitation of the present claims.

For example, present independent claim 1 recites the following limitations (*emphasis added*):

- (a) *fetching an email address for the intranet web server's system administrator;*
- (b) verifying normal operation of the email spooler;
- (c) *emailing the system administrator regarding an abnormal operation if act (b) verifies that the email spooler is not operating normally;*
- (d) processing each undeliverable email to determine whether it was returned because of a problem with the email itself or because of a problem with the mail server;
- (e) resending the undeliverable email to the intended recipient if act (d) determines that an undeliverable email was returned because of a problem with the mail server; and
- (f) sending the undeliverable email to the originating intranet user if act (d) determines that an undeliverable email was returned because of a problem with the undeliverable email itself.

In pg. 4, the Action concedes that Petry fails to disclose, “(a) fetching an email address for the intranet web server's system administrator,” and, “(c) emailing the system administrator regarding an abnormal operation if act (b) verifies that the email spooler is not operating normally,” as recited in present independent claim 1.

In response, Applicant notes that Petry is clearly not concerned with sending emails and/or emailing messages to any system administrator whatsoever. Accordingly, Petry fails to disclose or suggest these limitations and explicitly teaches away from these limitations of present independent claim 1. For example, in col. 20, lines 34-37, Petry generates an alert notification and relays blocked message data to the spool server. In col. 12, lines 47-56, the alert notification is sent to the spool server for administrator review. In col. 9, lines 30-35, administrator console 316 provides an interface for review of actions taken. In col. 6, lines 60-66, the administrative console 316 is a web page 316 located on the same particular server as the actual EMS system 203 for providing an administrative access tool.

Therefore, Petry explicitly teaches that any alert notifications are reviewed on the server itself, and Petry fails to disclose or even suggest sending emails and/or emailing messages to the system administrator, as recited in present independent claim 1.

In pg. 5, the Action purports that the ancillary Gupta reference discloses, “(a) fetching an email address for the intranet web server’s system administrator,” as recited in present independent claim 1. However, Applicant respectfully disagrees.

In col. 1, lines 39-41, Gupta discloses that an SMTP server provides notification of delivery failure, if the SMTP server determines that a message cannot be delivered to one or more recipients. In col. 1, lines 41-44, Gupta explicitly discloses that another separate message comprising the notification of delivery failure be sent to the sender of the mail, which is clearly different than the subject matter of present independent claim 1.

Accordingly, Gupta expressly fails to disclose or even suggest sending a message comprising the notification of delivery failure to a system administrator, which is different than the subject matter of present independent claim 1. Clearly, Gupta fails to remedy the deficiencies of Petry.

Moreover, in pg. 5, the Action purports that the ancillary Gupta reference discloses, “(c) emailing the system administrator regarding an abnormal operation if act (b) verifies that the email spooler is not operating normally,” as recited in present independent claim 1.

However, Applicant respectfully disagrees. In col. 2, lines 27-53, Gupta discloses a means for providing alternate recipients of an email message. Specifically, in col. 2, lines

35-37, Gupta explicitly discloses a means for the sender to specify alternate recipients of an email message to be used in case the mail system cannot deliver the email message to the original recipient. Clearly, Gupta fails to explicitly disclose or even suggest that the alternate recipient is a system administrator. Gupta further discloses that the means for specifying the alternate recipient can be used by the recipient or the system administrator of the recipient server to forward emails to another address. Even in this instance, Gupta fails to explicitly disclose or even suggest that the alternate recipient is a system administrator.

Accordingly, Gupta expressly fails to disclose or even suggest specifying a system administrator as an alternate recipient and further sending an email message comprising a notification of delivery failure to a system administrator. Clearly, Gupta fails to remedy the deficiencies of Petry.

Furthermore, the cited ancillary Savchuk and Allaire references fail to remedy the deficiencies of Petry and Gupta. For example, Savchuk is merely relied on for purportedly disclosing an event spooler that generates messages for original data processing, and Allaire is merely relied on for purportedly disclosing a ColdFusion server.

Therefore, since the cited Petry reference fails to disclose or even suggest each and every limitation of the present claims, and the cited ancillary Gupta, Savchuk, and Allaire references fail to remedy the deficiencies of Petry, present independent claim 1 and any claims dependent thereon are considered to be in condition for allowance, and such allowance is respectively requested.

Present independent claims 9 and 17 are considered to be in condition for allowance for at least the same reasons as discussed above in reference to present independent claim 1, and such allowance is respectively requested.

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CONCLUSION

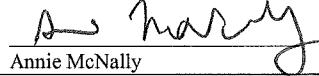
For the foregoing reasons, Applicants respectfully submit that the pending claims are in condition for allowance. Reconsideration and withdrawal of the rejections are respectfully requested and a timely Notice of Allowance is solicited.

If there are any questions regarding any aspect of the application, please call the undersigned at (949) 752-7040.

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Dated: July 1, 2009

Respectfully submitted,



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